

## TWO YEAR INITIAL SERVICE POLICY FOR AN ON SITE SEWAGE FACILITY TREATMENT SYSTEM

System Owner:

Brand Name: Clearstream

Serial Number:

Site Address:

Installation Date:

Permit Number:

Environmental Construction Services will inspect and service your Clearstream Aerobic System once every 4 Months for a period of two years from the date that this OSSF is first used at no additional charge to the customer as required by State guidelines dated June 13, 2001. For a new single family dwelling, this date is the date of sale by the builder. For an existing family dwelling this date is the date the notice of approval is issued by the permitting authority.

Before this initial two year service policy expires, the owner of this OSSF is required to have a new maintenance contract signed. A copy of the new contract shall be submitted to the permitting authority at least 30 days before the current contract expires. If the property owner or maintenance company desire to discontinue the maintenance contract, the maintenance company shall notify, in writing, the permitting authority at least 30 days prior to the date service will cease. If a maintenance company discontinues business, the property owner shall within 30 days of the termination date, contract with another approved maintenance company and provide authority with a copy of the newly signed maintenance agreement.

### TESTING AND REPORTING

Environmental Construction Services shall test and report on this system as required by rule on the following:

1. An Inspection/Service Call every 4 months, which includes inspections, adjustment, and servicing of the mechanical and electrical component parts as necessary to ensure proper function.
2. An effluent quality inspection every 4 months consisting of a visual check for color, turbidity, scum overflow and an examination for odors.
3. If required, a sample shall be pulled from the aeration tank every 4 months to determine if there is an excess of solids in the treatment plant. If the test results determine a need for solids removal, the user will bear the cost and responsibility for doing so.
4. If any improper operation is observed which cannot be corrected at the time, the user shall be notified immediately in writing of the conditions and the estimated date of correction.
5. If required, a chlorine residual test will be taken at each visit. BOD and TSS annually on commercial only). If a grab test is required, the Owner will be responsible for the cost of the grab test.

The owner is responsible for keeping chlorine (calcium Hypochlorite properly labeled for wastewater disinfection) in the chlorinator as well as the cost of chlorine.

Dixon Dryden, who has been certified by the manufacturer of your system and will be responsible for fulfilling the requirements of this Maintenance Contract, as well as responding to any complaints and/or addressing any concerns by the owner of the system. Concerns and/or complaints will be addressed within 2 Business Days of the initial contact. Upon expiration of this service policy, our firm will offer a continuing service policy as mandated by State regulations.

VIOLATIONS OF WARRANTY including shutting off the electric current to the system for more than 24 hours, disconnecting the alarm system, restricting ventilation to the aerator, overloading the system above its rated capacity, or introducing excessive amounts of harmful matter into the system, or any other form of unusual abuse.

#### **This Policy Does Not Include Pumping Sludge From Unit If Necessary.**

The Service Company and the Owner agree to abide by the service policy as stated above.

**Maintenance Co:**

Environmental Construction Svcs.  
P O Box 961  
Manvel, TX 77578  
(281) 331-3330

**Manufacturer:**

Clearstream  
P O Box 7568  
Beaumont, TX 77726  
(409) 755-1500

**Installation Co.:**

Environmental Construction Svcs.  
P O Box 961  
Manvel TX 77578  
(281) 331-3330

**Permitting Authority:**

Harris County  
10000 N W Frwy. Suite 102  
Houston TX 77092  
(713) 956-3000

**Distributor:**

Environmental Construction Svcs.  
P O Box 961  
Manvel TX 77578  
(281) 331-3330

**Installer:**

Jason Dryden  
License Number: OS0008512  
(281) 331-3330

Service Company Operator License Number: OS3066

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Dixon Dryden, Environmental Construction Services

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System Owner